

Welcome to

Eastry Court

Independent Living Scheme



Boulevard Courrieres
Aylesham
CT3 3EU

TEL 01304 840741



Independent Living - Is it for you?

The purpose of Independent Living Housing is to enable you to continue living as independently as possible while providing you with housing related support. When you live in an Independent Living scheme, you still maintain the same responsibilities and independence that you have always enjoyed. Accommodation is available for ages 60+.

Each scheme has an Independent Living Manager whose aim is to support you without intruding, maintaining both freedom and privacy. It is important to understand that we do not provide a personal care service.

What we can help you with:

- Tenancy related queries including looking into your rent account, helping tenants to register on Kent Home Choice and referring to other agencies for housing assessment such as extra care housing.
- Referrals to social services for adaptations, equipment, or care packages.
- Referrals for money and benefit advice.
- Safeguarding vulnerable tenants.
- Setting up lifeline unit accounts.
- Undertaking scheme health and safety inspections.
- Reporting complex communal repairs inside and outside of scheme.
- Weekly welfare checks for vulnerable tenants
- Tenant viewing and sign-ups for new properties
- Liaising with contractors
- Covering out of hours emergencies and covering additional schemes when required.
- Regular updates of tenant information
- Managing Guest room bookings and invoicing

What we cannot help with:

- We are not qualified medical professionals so we cannot provide any medical or personal care. If you feel like you need some help with your everyday care needs, please speak to us as we can complete a referral to Social Services to see if they can support you with a care package.
- We cannot witness any legal documents such as wills.
- We cannot let contractors into your flat in your absence.
- We cannot take in prescriptions for you.
- We cannot handle your cash or bank cards.

Please note: The Independent Living Manager may manage other schemes so will not always be on-site.

Scheme Information

Eastry Court consists of ground floor and first floor flats.

Bin Area

There is a bin store inside for recycling and an external bin area for other types of waste

Bin Collection Day

The recycling and household waste bins are collected on alternate weeks on a Tuesday. The food waste is collected weekly.

Laundry Facilities

There are laundry facilities for tenants to use. The laundry room is on the ground floor, down the corridor to the left of the main entrance. There is also a laundry room on the first floor.

Guest Room

There is a guest room for relatives and friends that can be booked through our Independent Living Manager. There is a charge for hiring this room.

Lifeline Pull Cord System

Your property has a Lifeline pull cord system that is managed 24 hours a day. You can contact the Lifeline service provider by pulling a cord or by pressing your pendant. There are also pull cords and contact points situated around the building to summon help in an emergency.

If you activate the Lifeline by accident, inform the service provider that you are ok.

Local Information

There are several shops in Aylesham's main square.

- Co-operative
- Post Office
- Boots Pharmacy
- Take away Restaurants

Nearest GP Surgery: Aylesham Medical Practice,
Queens Road,
Aylesham,
Canterbury,
Kent. CT3 3BB.
Tel: 01304 840 415

There are other GP surgeries local to the scheme.

Police: Dial 999 for emergencies and 101 for non-emergencies

Urgent Treatment Centre: Buckland Hospital,
Coombe Valley Road,
Dover,
Kent, CT17 0HD (8am to 8pm)

Bus Services

There is a bus service can be found on the main road to the left of the scheme. The bus stop is within walking distance. The bus can take you to the main Canterbury City bus station or to the main Dover bus station.

Train Station

The closest train station to is Aylesham station which is approximately 0.6 miles away

If you have any questions, you can make an appointment with your Independent Living Manager who will be happy to help.

