

Welcome to

Reece Adams House

Independent Living Scheme



Cauldham Close
Capel-Le-Ferne
CT18 7ND

TEL: 01304 872050



Independent Living - Is it for you?

The purpose of Independent Living Housing is to enable you to continue living as independently as possible while providing you with housing related support. When you live in an Independent Living scheme, you still maintain the same responsibilities and independence that you have always enjoyed. Accommodation is available for ages 60+.

Each scheme has an Independent Living Manager whose aim is to support you without intruding, maintaining both freedom and privacy. It is important to understand that we do not provide a personal care service.

What we can help you with:

- Tenancy related queries including looking into your rent account, helping tenants to register on Kent Home Choice and referring to other agencies for housing assessment such as extra care housing.
- Referrals to social services for adaptations, equipment, or care packages.
- Referrals for money and benefit advice.
- Safeguarding vulnerable tenants.
- Setting up lifeline unit accounts.
- Undertaking scheme health and safety inspections.
- Reporting complex communal repairs inside and outside of scheme.
- Weekly welfare checks for vulnerable tenants
- Tenant viewing and sign-ups for new properties
- Liaising with contractors
- Covering out of hours emergencies and covering additional schemes when required.
- Regular updates of tenant information
- Managing Guest room bookings and invoicing

What we cannot help with:

- We are not qualified medical professionals so we cannot provide any medical or personal care. If you feel like you need some help with your everyday care needs, please speak to us as we can complete a referral to Social Services to see if they can support you with a care package.
- We cannot witness any legal documents such as wills.
- We cannot let contractors into your flat in your absence.
- We cannot take in prescriptions for you.
- We cannot handle your cash or bank cards.

Please note: The Independent Living Manager may manage other schemes so will not always be on-site.

Scheme Information

Reece Adams House consists of flats. Attached to the scheme are the bungalows of Cauldham Close.

Bin Area

The bin area is located at the front of the scheme on the right hand side of the entrance. There are also bins outside the back door. We have bins for all tenants' household waste and recycling.

Laundry Facilities

There are laundry facilities for tenants to use.

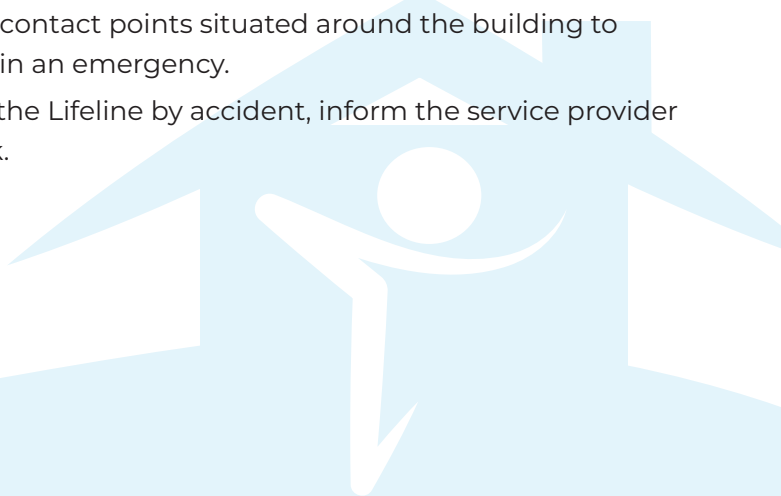
Guest Room

There is a guest room for relatives and friends that can be booked through our Independent Living Manager. There is a charge for hiring this room.

Lifeline Dispersed Units with Pendants

Your property has a Lifeline pull cord system that is managed 24 hours a day. You can contact the Lifeline service provider by pulling a cord or by pressing your pendant. There are also pull cords and contact points situated around the building to summon help in an emergency.

If you activate the Lifeline by accident, inform the service provider that you are ok.



Local Information

In Capel le Ferne you will find:

- Newsagents
- Church

Police: Dial 999 for emergencies and 101 for non-emergencies

Bus Services

The local bus stop is a comfortable five minutes' walk. There is a bus stop on Old Dover Road Caple-le-Ferne opposite the shop and scheme. The bus can take you to Dover or Folkestone.

Train Station

The closest train station to Reece Adams House is Folkestone Central station which is 2.7 miles away. It is not within walking distance

If you have any questions, you can make an appointment with your Independent Living Manager who will be happy to help.