

Welcome to

Wilmott Place

Independent Living Scheme



Wilmott Place
Eastry
CT13 0QB

TEL: 01304 373008 or 01304 366730



Independent Living - Is it for you?

The purpose of Independent Living Housing is to enable you to continue living as independently as possible while providing you with housing related support. When you live in an Independent Living scheme, you still maintain the same responsibilities and independence that you have always enjoyed. Accommodation is available for ages 60+.

Each scheme has an Independent Living Manager whose aim is to support you without intruding, maintaining both freedom and privacy. It is important to understand that we do not provide a personal care service.

What we can help you with:

- Tenancy related queries including looking into your rent account, helping tenants to register on Kent Home Choice and referring to other agencies for housing assessment such as extra care housing.
- Referrals to social services for adaptations, equipment, or care packages.
- Referrals for money and benefit advice.
- Safeguarding vulnerable tenants.
- Setting up lifeline unit accounts.
- Undertaking scheme health and safety inspections.
- Reporting complex communal repairs inside and outside of scheme.
- Weekly welfare checks for vulnerable tenants
- Tenant viewing and sign-ups for new properties
- Liaising with contractors
- Covering out of hours emergencies and covering additional schemes when required.
- Regular updates of tenant information
- Managing Guest room bookings and invoicing

What we cannot help with:

- We are not qualified medical professionals so we cannot provide any medical or personal care. If you feel like you need some help with your everyday care needs, please speak to us as we can complete a referral to Social Services to see if they can support you with a care package.
- We cannot witness any legal documents such as wills.
- We cannot let contractors into your flat in your absence.
- We cannot take in prescriptions for you.
- We cannot handle your cash or bank cards.

Please note: The Independent Living Manager may manage other schemes so will not always be on-site.

Scheme Information

Wilmott Place consists of blocks of flats.

Bin Area

The bin storage areas are located in each block of flats outside the block. There are bins for all tenants' household waste and recycling.

Bin Collection Day

The recycling and household waste bins are collected on alternate weeks on a Tuesday. The food waste is collected weekly.

Laundry Facilities

There are no onsite laundry facilities. There are rotary lines behind the flats for all tenants to use.

Lifeline Dispersed Units with Pendants

In your property you may have a choice to have dispersed unit that connects to a Lifeline service provider and is managed 24 hours a day. You can contact the service provider by pressing your pendant or the red button on the unit.

If you activate the Lifeline by accident, inform the service provider that you are ok.



Local Information

- Post Office
- Newsagents
- Church
- Pharmacy
- Hairdressers

Nearest GP Surgeries: The Market Place surgery
Cattle Marke
Sandwich
CT13 9ET
01304 619790

Police: Dial 999 for emergencies and 101 for non-emergencies

Urgent Treatment Centre: Buckland Hospital,
Coombe Valley Road,
Dover,
Kent, CT17 0HD (8am to 8pm)

Bus Services

The local bus stop is a comfortable 5 minutes' walk on Gore Road. The bus goes into Sandwich where you will need to change bus to go to other areas of East Kent.

Train Station

The closest train station to Wilmott Place is Sandwich station which is 2.9 miles away. This is not walking distance.

If you have any questions, you can make an appointment with your Independent Living Manager who will be happy to help.

